

ExPack Terms and Conditions

1. Introduction

Welcome to ExPack. By using our services, you agree to these Terms and Conditions. Please read them carefully.

2. Services

ExPack provides shipping, freight forwarding, and related logistics services. We strive to deliver all packages safely and on time.

3. User Responsibilities

- Customers must provide accurate and complete information for all shipments.
- Customers are responsible for packaging their items securely.
- Customers must comply with all local and international shipping laws.

4. Payment and Fees

- All payments for services must be completed before shipment unless otherwise agreed.
- Additional fees may apply for customs, duties, or special handling.

5. Liability

- ExPack is not responsible for loss, damage, or delay caused by events outside our control, including natural disasters, customs inspections, or transportation issues.
- Insurance options are available and recommended for valuable shipments.

6. Cancellations and Refunds

- Shipments can be canceled before dispatch. Refunds are subject to processing fees and conditions.
- Once a shipment is in transit, cancellation or refund requests may not be honored.

7. Privacy

ExPack collects and stores personal information solely to provide shipping services. We will not share your information with third parties except as required for shipment processing or by law.

8. Changes to Terms

ExPack may update these Terms and Conditions at any time. Continued use of our services constitutes acceptance of the updated terms.

9. Governing Law

These Terms and Conditions are governed by the laws of Jamaica.

Contact Us

For questions about these terms or our services, contact us at:

Email: info@expackinternational@gmail.com

Phone: 876-219-3310